

May 7th, 2020

Dear Residents, Families & Team Members;

The past two months have been a surreal experience for all of us. There is optimism that we have turned a major corner in our battle with COVID-19. Our teams have done an outstanding job supporting our Residents and each other during these unprecedented times. I want to thank all of you for your support, patience and kindness above all. It has been truly inspiring to see us working together to “flatten the curve,” despite the upheaval this has meant for everyone.

As we work towards our new normal, governments have made it clear that the approach will be gradual. As they unveil their plans to reopen businesses, it remains unclear at this time when Delmanor will be permitted to reopen our doors to visitors. Additionally, we will continue to follow strict infection control protocols and will be consulting with government and public health officials before we announce any plans to resume dining room operations and our group *LivingWell* programs.

Spring or "springtime" is often described as a time of hope, rejuvenation, renewal and regrowth. Never in our history has springtime been more meaningful. We know you want to get outside (beyond the Delmanor grounds) to visit with your family and friends; to enjoy the warmer weather and take in the sights and sounds of spring. We must however, continue to be patient a little longer. I remain hopeful that the restrictions will be lifted in the very near future.

To all of our Mothers, I would like to wish you a Happy Mother's Day. It will obviously be a different Mother's Day this coming Sunday, but we remain steadfast that brighter days lie ahead. We truly are all in this together.

Please contact your General Manager if you have any questions at any time. Please visit our website for the latest updates. Be well. Stay safe. Stay strong.

Sheldon K. Gould,



Chief Operating Officer