

October 7th, 2020

Dear Residents, Families and Team Members;

As the number of COVID cases in the province continues to be alarming, we must remain calm and take all necessary precautions to prevent further spread of the virus. This Thanksgiving will certainly be different for everyone, as gatherings become more restrictive.

Since my last letter, the Chief Medical Officer (CMO) has implemented further changes under Directive #3. Provided Delmanor is **not** in an outbreak, residents are still permitted to leave the building, but you are asked to be extra cautious when doing so and you must always wear a mask. Residents who are away for overnight absences however, (i.e. hotel, family cottage) will now be required to self-isolate in their suite for 14 days upon their return to Delmanor. Our visitor and absence policies have been updated to reflect the changes that will take effect on **Tuesday October 13th, 2020**. Please take a moment to carefully review the document.

For Canadians, Thanksgiving is a special time of the year where we give thanks and enjoy the bounty of the fall harvest. I continue to be grateful that our residents and teams are doing well; but recognize the need for everyone to remain vigilant. I also want to give thanks to our incredible Delmanor teams who are working extra hard throughout this pandemic. Your unwavering commitment, compassion and leadership inspires me everyday!

I'd also like to thank our residents and families who have been on this unbelievable journey with us. Your wonderful support and encouragement mean the world to our teams.

Please stay safe and continue to follow all infection control protocols. Happy Thanksgiving.

Sheldon Gould,



Chief Operating Officer