

January 3rd, 2021

Dear Residents and Families;

As we usher in a new year, we are filled with hope that 2021 will be a much better year now that a COVID vaccine has arrived, and healthcare workers and seniors living in retirement and long-term care will be prioritized. Updates on the vaccine and rollout dates will continue to be sent to you by our General Managers. Until such time that the vaccine has been administered and COVID cases in the province decline, we must remain vigilant and do everything we can to stop the spread of the virus. I want to thank our amazing Delmanor teams for their dedication and hard work over the past 10 months.

The health and safety of our residents and team members remain our number one priority. With the rising number of COVID cases in the province since Boxing Day, we have made the difficult but important decision to close our dining rooms effective **Monday January 4th until further notice**. By closing all dining rooms, we feel we are reducing the risk of COVID infections. We understand this will mean less social interaction with one another, but we feel it is a necessary temporary step at this time. Residents may still leave their suite, but we ask that you wear a mask while outside of your suite and adhere to safe physical distancing practices.

As a further safety measure, all employees and essential family caregivers will now be required to get a routine COVID test **every 7 days** and show proof of a negative test. By increasing the frequency of testing, and following all strict infection control protocols, we are reducing the chance of community spread. Now more than ever before, we cannot let our guard down, especially when the end of the pandemic is in sight.

Wishing everyone a healthy new year.

Elaine Wood,

A handwritten signature in dark ink that reads "Elaine Wood". The signature is fluid and cursive, with a long horizontal stroke at the end.

Vice President of Operations