

May 22, 2021

Dear Residents, Families and Team Members,

This morning we received notification that we are now able to allow general outdoor visitation. Please note that, although very much welcome, this change in policy came out unexpected. In order to ensure the safety of our residents, families and team members alike; in some cases we may require some additional time to ensure that we are readily able to operationalize a plan that ensures safety for all and is compliant under the current regulation before we can open for general outdoor visitation. I ask that you please wait to hear from the General Manager of your Community about when these visitations can commence. When engaging in outdoor visits, we ask that you adhere to the following guidelines as set out by the RHRA:

Policy for Outdoor General Visitation

General Visitors may visit a resident outdoors; however, groups must not exceed [provincial limits](#) for outdoor gatherings. Currently, that limit is up to five people from different households. The following measures must also be in place:

- Visitors must wear masks for the duration of the visit (masking for residents is required if tolerated).
- Visitors and residents must maintain physical distancing (2 meters separation) for the duration of the visit.
- Ensure that you are only visiting in designated areas
- Visits should be booked in advance.

I thank you in advance and wish you an enjoyable long weekend.

Adam Fineman,



President & Chief Operating Officer