

December 21st, 2021

Dear Residents, Families and Team Members;

Our province continues to experience a serious surge in positive COVID-19 cases from the highly contagious Omicron variant. As a result, the government has moved quickly to institute new restrictions to help contain the spread. The Retirement Home Policy to Implement Directive #3 was released late yesterday and outlines new restrictions that take effect on **December 22nd, 2021**.

The changes are as follows:

- Only essential caregivers and general visitors who are **fully vaccinated (minimum 2 doses)** are permitted to visit, provided they pass the active screening requirements, including a negative antigen (POCT) result before visiting. Essential caregivers and visitors must follow all public health measures for the duration of their visit. This includes keeping a surgical mask over your mouth and nose for the duration of any indoor or outdoor visit.
- Employees, LHIN/Agency staff, contractors, and volunteers who have provided proof of full vaccination, must undergo a daily rapid antigen (POCT) test.
- Residents who choose to leave for an overnight trip, **regardless of their vaccination status**, will now require a negative lab-based PCR test upon their return to Delmanor and again at Day 7, AND must isolate on Droplet and Contact precautions until a negative test result from Day 7 is confirmed.
- New residents moving-in, regardless of their vaccination status, must have a PCR test on arrival (Day 0) and at Day 7. They must isolate on droplet/contact precautions until a negative test result is confirmed from Day 7. In addition, there will be twice daily symptom screening for 10 days from date of move-in.
- If you have travelled outside of Canada within the last 14 days, we ask that you not visit, regardless of your most recent negative PCR result. We are taking a very cautious approach, to reduce the chance of an outbreak.
- Limiting guest reservations in the dining room, and only to those who have received their booster (3rd) shot, at least 14 days from the date of your dining reservation. This is subject to seating availability.

I can appreciate that everyone is feeling the strain of close to 2 years of COVID restrictions, and we truly appreciate your patience and understanding. This is an especially difficult time for everyone given the upcoming holiday season, but we must follow the new protocols to keep each other safe. We are working closely with local Public Health and the Infection Prevention and Control (IPAC) team to ensure we continue to have the most stringent infection control measures in place. Public Health also has the authority to implement additional health & safety measures beyond what is specified in Directive #3.

I would like to thank our amazing Delmanor team for their unwavering dedication and commitment throughout the pandemic. We remain 100% focused on ensuring the safety and well-being of our residents and team members.

As always, please feel free reach out to the General Manager if you have any additional questions or concerns. I will be back in touch, should there be further changes.

Wishing everyone a safe and healthy holiday season.

Adam Fineman,

A handwritten signature in black ink, appearing to be "A. Fineman", with a stylized flourish at the end.

President and Chief Operating Officer