

May 5th, 2022

Dear Residents, Families and Team Members;

We've come a long way and continue to see a gradual return to more normal times. With that said, our province continues to navigate Covid challenges. The Chief Medical Officer of Health recently advised that individuals residing, visiting, or working in retirement communities, long term care homes and hospitals, must continue to wear a surgical mask until at least June 11<sup>th</sup>. As we get closer to this date, our team will consult with Public Health, before deciding to remove masks while indoors. The health and safety of our residents and team members is Delmanor's top priority and by remaining diligent, we'll reduce the spread of this lingering virus.

Directive #3 is currently scheduled to end on June 11<sup>th</sup> and is to be replaced with a guidance document for all retirement operators. A further update will be provided once we receive this document. In the interim, Delmanor will continue with active screening and daily rapid testing for all team members, essential caregivers, and visitors. We are still seeing some positive cases from our rapid antigen testing program.

As we celebrate Mother's Day this weekend, I ask that you continue to gather in smaller groups and wear your mask while indoors, particularly in larger public settings. The best way to show our moms and grandmothers that we care, is to follow the infection control measures we've come to learn over the past two years.

I truly appreciate your ongoing support and understanding. With warmer weather on the horizon, we can also enjoy more outdoor visits and events. The resiliency shown by our residents, team members and families has been inspiring. As always, please reach out to your General Manager if you have any additional questions or concerns.

I'd like to take this opportunity to wish all our mom's a very happy Mother's Day.

Adam Fineman

A handwritten signature in black ink, appearing to read "Adam Fineman", with a stylized flourish at the end.

President & Chief Operating Officer